

## We Make Travel Easy's Terms & Conditions

1. WMTE agrees to design a vacation for you to the best of our professional ability that meets your unique criteria as you have informed us of them. This includes comprehensive itinerary design, booking, and project management as needed and agreed upon at the time of retention.
2. You understand that we focus on delivering quality experiences that closely align with your unique wants, needs and budget without compromising the integrity of our brand standards.
3. We charge a non-refundable design fee in advance of doing any itinerary development and does not apply to the trip itself.
4. We will provide you with up to three (3) rough itineraries for the agreed upon destination(s) based on the information we have discussed. Additional modifications of a significant nature may incur an additional cost.
5. We will provide you with all the necessary travel documents and your complete itinerary 10-14 days before your departure unless otherwise specified.
6. We have solid relationships with high quality and luxury service providers in the travel industry who we know will take excellent care of our clients. These relationships often necessitate contractual agreements containing strict confidentiality clauses. There we do not breakdown pricing on itineraries and vacation packages. As our client, we assure you that the value you are receiving from these providers is our highest priority.
7. We do not 'bargain shop' or compete with online deals or advertised specials. We do not book with vendors/suppliers, tour operators, or service providers that we are not comfortable working with for any reason. We have sole discretion in this matter.
8. You agree to acknowledge email, text, and other forms of communication from us within a reasonable amount of time during the planning process. You agree to promptly inform us if something does not meet your expectations, so that we may amend any issues. You agree to respect our time, work, and intellectual property, as well your investment, by thoroughly reading all information for your trip.
9. All estimates and quotes are subject to change based on price, currency fluctuations, and availability at the actual time of booking.
10. It is your sole responsibility to understand your travel insurance policy benefits, limitations, and restrictions, regardless of whether or not we recommend or purchase the policy with your approval, on your behalf. We will assist you with dealing with the insurance company to the extent that we are able, but ultimately your policy is between you and the insurance company.
11. You concede that the actions, errors, faults of other businesses for your traveling party, modes of transportation, forces of nature or acts of God are beyond the realm of our control and/or liability. We both enter into this agreement in good faith